

Upgrading the iService Mobile Application

To use the new Lightyear integration, devices should be upgraded before launching v3.16.

! Ask your Service Manager whether the team already quotes from iService.

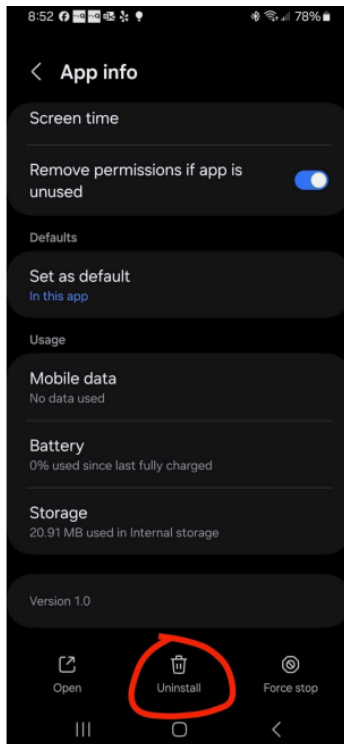
If they do, this must be done the night of your 3.16 upgrade, because the new mobile version is not compatible with “old” quoting.

1. Clear data from the old app

Go to Settings > Apps > iService > Storage. Click *Clear All*.

2. Uninstall the old app

Hit the back button to find the Uninstall button:



3. Install the new version

Open a browser (like Chrome) and go to: <https://iserviceauto.com/apk>

Click on “[Download iService Technician App for 3.16 Beta Release](#)”
After it downloads, click on the file to open it. Allow it to install.

4. On the login screen, re-enter their API field

Open the iService app to view the login screen – there’s a field labelled “API”. Enter “api.” and then the subdomain of your iService website.

Example: if your Service Advisors log into iService at <https://all.american.phoenix.iserviceauto.com> ,
you’ll enter: api.all.american.phoenix